



novus[®]
environmental.

let novus be the solution!

- discreet collections
- rapid response
- nationwide service
- secure disposal

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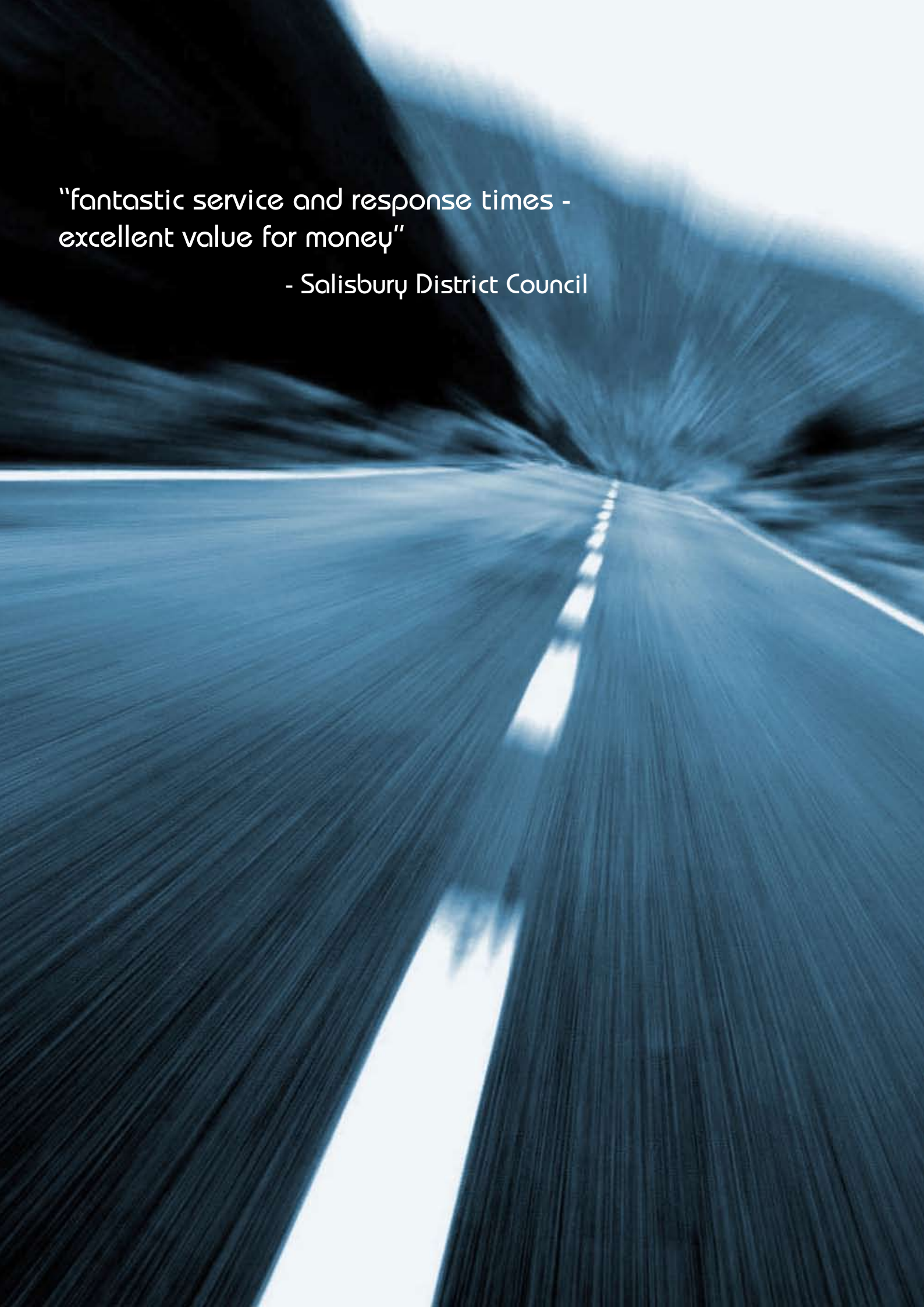
The logo features a large white circle with a blue outer ring and an orange inner ring. The word 'novus' is written in blue lowercase letters, with the 'o' replaced by an orange circle. A registered trademark symbol (®) is located at the top right of the 's'. Below 'novus', the word 'environmental.' is written in orange lowercase letters.

novus[®]
environmental.

novus environmental

specialist waste management solutions

A long-exposure photograph of a highway at night, showing light trails from cars. The left side of the road has bright white and yellow light trails, while the right side has red light trails. The road curves into the distance under a dark sky.



"fantastic service and response times -
excellent value for money"

- Salisbury District Council

"excellent service, good
communication - will use again!"

- Ocean International F.S. Ltd



electrical equipment

Since 2006, there has been a legal obligation for organisations to dispose of their waste electrical and electronic equipment (WEEE) in an environmentally sound manner.

novus environmental is licensed to collect both hazardous and non-hazardous redundant electrical equipment such as freezers, fluorescent tubes, monitors, computer equipment, microwaves and photocopiers, amongst other items.

Where possible, items will be broken down to their component parts for recycling or recovery. However, when tasked with the destruction of electronic data stored on hard disks, and other electronic items of a sensitive nature, we use secure disposal methods to ensure reputations are shielded.

If you have an electrical waste management requirement, we can provide a bespoke service to meet your needs.

other and mixed wastes

We pride ourselves in meeting the needs of our customers. Drawing on our specialist experience and technical know-how, competencies that are critical to **novus environmental's** success, we will provide you with sound advice; whatever your requirements.

Should you have a problematic waste stream, mixture of wastes, or are unsure of the correct disposal route please telephone **0844 770 0012**. One of our Customer Service representatives will advise you of which member of our expert team will be best suited to help.

Even if you have a requirement that we are not licensed to handle, our established network of partnerships will ensure we are able to provide a total solution meeting regulatory requirements.

confidential waste

Under data protection laws, organisations need to dispose of personal and private information in a responsible manner to ensure data protection is not compromised.

We can help safeguard your customers and your reputation with the secure destruction of classified documents, disks and other materials.

novus environmental provides a discreet service at all times, especially when handling waste of a sensitive nature. Managing confidential wastes compliantly, such material is completely destroyed maintaining public confidence in your brand. For total assurance we can accommodate witnessing and certification to verify disposal.

offsetting our carbon footprint

It is our philosophy to constantly seek ways to safeguard the world in which we live in and ensure a sustainable future for generations to come.

novus environmental is supporting the Tree Appeal to plant 15 native trees per month in the East of England, creating spaces for wildlife. The Carbon Footprint Ltd. initiative planted 30,000 broad leaved trees last year helping to offset carbon dioxide emissions and prevent climate change.

welcome to novus environmental

novus environmental is a specialist in delivering waste management solutions to the public and private sector. We pride ourselves on our approach to provide an accessible, responsive and timely service in a professional manner.

Whether you require a one-off service or permanent contract, we have a hard-earned reputation for formulating truly flexible solutions to meet your disposal needs.

Fully licensed, we have over thirty years experience and technical expertise to manage challenging wastes safely, reliably and efficiently, enabling your organisation to focus on its own goals.

working with us

At **novus environmental** we strive to make it easy for you to do business with us. Our experienced Customer Services advisors will work tirelessly to deliver practical solutions that make sense environmentally and financially.

Our Charter outlines our commitment to you to provide exceptional care. Implementation of the service solution through our integrated infrastructure spanning transport and operations to compliance and environmental performance exceeds expectations.

Managing the complete waste cycle, we provide a dedicated point of contact for all waste requirements; so whatever your enquiry there is always somebody at **novus environmental** who can help you.

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contact our expert team:

tel 0844 770 0012

info@novus-environmental.co.uk

www.novus-environmental.co.uk

novus (neuvus) a. latin. meaning:
new, young, revived, refreshed, extraordinary...

...words that define the values instilled in our culture
and that shape our thinking.

Our Vision

Our vision is to be the best specialist waste management company in the sectors we serve – both public and private – protecting human health and the environment.

Our Mission

Our mission is to provide an integrated solution to dispose of difficult wastes with professionalism, responsiveness and reliability embracing our and our customer's principals of corporate responsibility.

Our Philosophy

We believe in waste minimisation (reduce, reuse and recycle) to ensure a sustainable future for generations to come. Where this is not viable, we believe that all waste should be handled, treated and disposed of with the utmost care using the best available technologies to safeguard people and the environment.

Our Success Factors

- Excellence in care
- Customers are at the heart of everything
- Doing the 'right' thing
- Protecting people and the environment
- People make the difference
- Creating shareholder value



"all staff were extremely helpful and made a very difficult situation just a little bit easier - thank you all!"

- Ontime Rescue & Recovery



medicines

Medicines and wastes contaminated with medicines should be disposed of via incineration. If your organisation produces, or requires the transportation and/or disposal of medicines including over-the-counter pharmaceuticals and out-of-date prescription only medicines, controlled drugs, cytotoxic medicines and medicinally contaminated packaging then make an enquiry.

We work with pharmacies, pharmaceutical research institutions and laboratories to securely collect and dispose of medicine waste protecting people and our customer's public standing.

novus environmental's unique approach to medicinal waste, using a straight-forward customer orientated packaging system, ensures safe and effective segregation and disposal in line with legislation.

food waste

From manufacturers and wholesalers, to transport, shipping and border control, many organisations require food waste disposal.

novus environmental routinely manages waste processing of contaminated, condemned, seized, reject, quarantined and imported wastes. Whatever the substances or volumes involved, wastes are managed in confidence, securely and economically to the highest standards.

Even valuable brands manufactured to the highest standards can occasionally be damaged somewhere along the supply chain. We work with companies in both the public and private sector to permanently remove these wastes from the food chain in the interest of public safety.

animal waste

Animal waste ranges from livestock and road kill to animal by-products and products of animal origin not intended for human consumption. **novus environmental** can assist in the evaluation of your waste to recommend the safest and most cost-effective route for disposal.

From the lowest volumes to the highest, we provide a tailored waste management service to all producers of animal waste including councils, farms, zoos and veterinary institutions among others.

Through the hygienic collection and destruction of animal wastes, along with full traceability including certification and witnessing as required, your waste will be effectively managed.

seized goods

Organisations have a requirement for seized and counterfeit goods to be handled quickly, efficiently and compliantly in the interest of public safety and welfare.

Seized goods that **novus environmental** is licensed to dispose of range from controlled drugs to seized food waste. We have worked with border control, airports, environmental health offices, port health authorities and trading standards to swiftly, and safely, collect challenging wastes.

From contracted work to temporary projects, we are prepared for a wide range of requests.

Promptly handling your enquiry we will provide all necessary documentation, certificates of destruction and accommodate any witnessing that may be required.

discreet collections

novus environmental works diligently to deliver a comprehensive service from enquiry to disposal including dependable, discreet and timely collections.

We have a large fleet of customised vehicles, equipped and designed to meet ADR and Carriage of Dangerous Goods requirements. Our trained, and ADR qualified, drivers ensure wastes are collected safely and compliantly, providing peace of mind.

Alternatively, you can organise to bring in your waste directly to our site at Thriplow Heath just off the M11, which has off-loading and weighbridge facilities, or our waste transfer station in Tewkesbury just off the M5.

Working to reduce our carbon footprint, our vehicles conform to Euro 5. standards reducing air pollution and protecting the environment.

nationwide service

novus environmental works with organisations spanning every corner of the country from hospitals and care homes to port health authorities and airports on every coastline delivering great service.

Operating a nationwide haulage, transfer and disposal operation, we collect a diverse range of wastes with no minimum weight restrictions. Therefore, no matter where you are based within the country, we will be able to collect, providing a competitively priced solution to meet your needs.

From individual assignments to scheduled collections, our broad experience and technical capabilities, combined with an integrated infrastructure and substantial resources, ensures successful deployment to meet your needs.

There is no job too large or too small, so why don't you see how **novus environmental** can help you.

rapid response

We work closely with our customers to ensure results. Ready to assist, our friendly and enthusiastic Customer Service team's primary aim is to make your experience simple and hassle-free.

When you make an enquiry our trained representative will quickly ascertain your requirements to deliver an outstanding service. Handling both hazardous and non-hazardous wastes with the same dedication and methodical approach, you can be assured whatever your need we will provide you with a proactive solution.

Should you have an immediate problem, we have the manpower and expertise to coordinate and implement an action plan to effectively respond to your enquiry.

For longer-term contracts, our operations team will manage the process of transition to **novus environmental** at every stage. From waste assessments to making sure you have the right bins and receptacles, a smooth switchover is ensured.

secure disposal

We understand that organisations, from multinational corporations and national authorities to regional firms require a trusted partner that they can depend upon to minimise exposure to risk.

Guided by our values of integrity and compliance, we take the greatest of care to deliver a quality assured service. Fully licensed, and BS EN ISO 9001 accredited we operate a considerate service meeting your requirements for sensitivity and confidentiality. From 'low profile' collections by vetted staff and vehicle tracking to CCTV surveillance at our site and verification of destruction we will protect your public image.

Furthermore, **novus environmental's** approach to risk management means that we can provide guidance on waste segregation educating staff from the ground-up to achieve best practice, drive value for money and ensure compliance with a demanding raft of legislation.

"quick response, knowledgeable
and helpful staff, pleasant drivers"

- Medway Ports

offensive waste

novus environmental works with both private and public sector healthcare organisations to ensure the safe disposal of offensive, non-infectious, waste from acute trusts to care homes adhering to relevant regulations.

Our reliable service offers a convenient way to swiftly collect and dispose of odorous wastes such as incontinence products, nappies, soiled bedding, swabs, masks, gloves and even faeces. We also supply appropriate bags and rental of storage containers for the hygienic containment of these wastes.

A no-nonsense approach to waste management is intrinsic to us and can be fundamentally beneficial to an organisations long-term aims. Therefore, working in partnership with you we will seek initiatives that embrace and support your organisations principals of social, economic and environmental responsibility.

sharps

Sharps injuries are second only to back injuries as a cause of harm to human health. Prevention through education and training on safe handling and correct segregation will help to protect patients and employees.

The responsible disposal of hypodermic needles, scalpel blades, knives and other sharp instruments also forms part of your Duty of Care obligations.

novus environmental's inclusive philosophy means not only will we provide you with secure disposal we will work with you to raise awareness of safe management through education and communication, easing the pressure of these demands.

Furthermore, our orange and yellow lidded sharps containers conform to the Safe Management of Healthcare Waste guidance ensuring the highest standards and latest protocols on safe handling are met.

clinical waste

Clinical waste – often referred to as healthcare and medical waste – requires correct identification, handling and disposal. Categorised into several different European waste codes, depending upon the source of generation and known hazardous properties, it is paramount that it is disposed of in accordance with legislation and with environmental stewardship.

The first thing **novus environmental** will always do is to fully understand the way your organisation produces wastes and the nature of the wastes it generates. This enables us to develop a compliant solution that is reliable in meeting agreed standards and successful in achieving environmental performance targets.

Fully licensed to process infectious clinical waste at our Thriplow Heath facility through our rotary autoclaves you can be assured of a cost-effective and sustainable service.

site operations

novus environmental invested £2.5 million into expansion plans, which included the installation of two new technically advanced rotary autoclaves to process up to 6,000 tonnes of clinical waste per annum.

The Rotoclave system utilises a pressure vessel with a unique rotating internal drum that accepts medical waste materials and subjects them to heat and moisture. However, unlike conventional autoclaves, it does so in conjunction with a unique method of agitation ensuring all material has direct steam contact at the required temperature and time to achieve Log 10⁶ (99.9999%) sterilisation.

This causes pulpable materials such as paper to become repulped and for plastics to deform and shrink. This action decreases the volume of material being processed in the reactive environment of the Rotoclave by 50% or more of its original volume.